

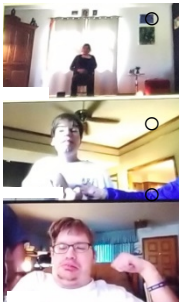
Developing Potential, Inc.

January-June 2020 Outcome Results

While Developing Potential temporarily halted on-site services during the Pandemic, we continued to support the individuals and families we serve in many ways. DPI leadership staff focused on alternate ways to support individuals during this time, resulting in altered goals and therefore outcome results. Listed below are the domain headers, along with information from January—mid-March, and then mid-March—June. Although DPI began a phased re-opening in mid-June, the initial goals continued to require alterations and forethought into how to make meaningful goals in our ever-changing world.

Outcome: People are able to choose health resources and are supported in making informed decisions regarding their health and well-being.

- *Percent of medications passed correctly during onsite services Jan-June: 99.85%*
- *Number of times Yoga offered as a form of relaxation during onsite services Jan-March: 53.*
- *Number of trainings offered via the Relias Online Training platform: 64*
- *Number of trainings offered via the Relias Online Training platform specific to Safety and COVID: 12*
- *During the shutdown, DPI provided several supports to individuals and their families:*



DPI's yoga instructor, Leslie Lynn provided yoga via zoom for those who wanted to participate. Many individuals participated regularly and expressed how this time was beneficial not only for stress relief, but to 'see' DPI friends while at home.

DPI's RN, Heather Brock, called the individuals we serve, providing telehealth assessments and information in a format that is valuable to them.

DPI leadership also contacted individuals and families to provide any supports able during this time. DPI supported several individuals/families with grocery deliveries to their home, resources for assistance during the Pandemic, and sending encouraging cards in the mail.

Outcome: People are satisfied with the services they are provided.

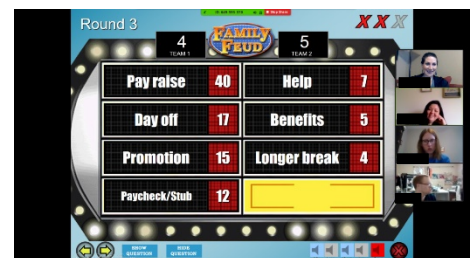
- *Percent of individuals/guardians who reported being satisfied with DPI services during annual planning meeting—100%*
- *Percent of TCM Support Coordinators who report being satisfied with DPI services after Service Monitoring Visit: 100%*
- *Percent of Employers who report being satisfied with DPI Employment Connections Division—100%*

Outcome: People are competitively employed in their community.



Supports for individuals in the DPI Employment Connections program continued during the COVID 19 crisis. Some individuals continued to work in their workplaces while others were offered new opportunities during the outbreak. DPI's staff were on the frontlines providing support, securing PPE, and helping individuals adjust to new regulations, safety measures, and expectations in the community.

Other individuals were unable to work over and were still in need of skill development, support in communicating with employers, help in preparing for a return to their places of employment, and connection with their community they were missing while they were unable to work. Through Zoom meetings and other ways of working together, our staff met the challenge.



- *Number of individuals who are competitively employed as of June 30, 2020—28 individuals*
- *Number of jobs held as of June 30, 2019—32 jobs*
- *Longest duration of secured employment—91 months*